



Service Agreement

Terms and Conditions

1. Manchester Bed & Biscuit agrees to provide dog boarding, dog walking, and other applicable dog care services in a reliable, caring and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Manchester Bed & Biscuit and Brooke Rodgers from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Manchester Bed & Biscuit.
2. Client agrees to notify Manchester Bed & Biscuit of any problems within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due prior to the time of the commencement of services. Manchester Bed & Biscuit agrees to hold any and all payments until the time of completion of services and client is in custody of the dog(s).
4. Manchester Bed & Biscuit and Brooke Rodgers shall exercise all reasonable precautions against sickness, injury, escape, loss, accidents, or death of client's dog(s). Manchester Bed & Biscuit is not responsible for sickness, injury, escape, loss, accidents, or death of client's dog(s) unless caused through negligence or willful misconduct on the part of Manchester Bed & Biscuit.
5. Client represents and warrants that dog(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations.
6. Manchester Bed & Biscuit and Brooke Rodgers will follow the directions of the Veterinary Release Form in the case a dog should become sick or injured. In the event the dog(s) show(s) signs or symptoms of illness or injury, Manchester Bed & Biscuit agrees to contact Client immediately to discuss a plan of action. If it is decided that veterinary care is needed, Manchester Bed & Biscuit shall seek immediate intervention or treatment at the preferred veterinary facility on Client's behalf. If the preferred veterinary facility is closed, the preferred veterinarian is unavailable, and/or if there is a significant delay in the access to care; Manchester Bed & Biscuit and Brooke Rodgers shall then seek immediate care at the closest emergency veterinary clinic. If Client cannot be contacted within a reasonable amount of time, Manchester Bed & Biscuit will then contact the emergency contact listed on the Client's Client Form.
7. Client authorizes Manchester Bed & Biscuit and Brooke Rodgers to seek immediate veterinary care at the preferred veterinary facility or the closest emergency veterinary clinic at Manchester Bed & Breakfast's discretion if Client and emergency contact cannot be reached within a reasonable amount of time. Should any veterinary care be necessary, Manchester Bed & Biscuit and Brooke Rodgers assumes no responsibility for any veterinary fees incurred during the services rendered, or upon the dog(s) returning to Client's custody and care at the completion of services.
8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to Brooke Rodgers, members of her immediate family, or other animals client's dog(s) may come in contact with in the community.
9. Client agrees to indemnify, hold harmless and defend Manchester Bed & Biscuit and Brooke Rodgers in the event of a claim by any person injured or otherwise damaged by Client's dog(s) or negligent act.
10. Manchester Bed & Biscuit and Brooke Rodgers reserves the right to pronounce and uphold a cancellation policy of scheduled services with less than 24 hours' notice prior to the scheduled service.

11. Manchester Bed & Biscuit reserves the right to terminate this Agreement at any time if Brooke Rodgers, in her sole discretion, determines that the Client's dog(s) pose a danger to the health or safety of her, itself, other pets, or other people. If concerns prohibit Brooke Rodgers from caring for the dog(s), Manchester Bed & Biscuit will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, Manchester Bed & Biscuit will attempt to contact the emergency contact listed on the Client's Client Form to arrange alternative care. If the emergency contact cannot be contacted, the Client authorizes Manchester Bed & Biscuit to place the dog(s) in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
12. Manchester Bed & Biscuit reserves the right to refuse service to any client, at any time, for any reason.
13. Client is responsible for supplying the necessary equipment and supplies needed for the care of their dog(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, dog food, medications, and identification tags. Client authorizes Manchester Bed & Biscuit and Brooke Rodgers to make any purchase of necessary items that may diminish and/or deplete before the completion of services including, but not limited to, dog food and medications. Costs of all purchases and related service fees will be reimbursed to Manchester Bed & Biscuit and Brooke Rodgers within 14 days.
14. Client agrees to notify Manchester Bed & Biscuit of any and all changes to Client's Client Form and Veterinary Release information before, during, or after any and all services provided. Manchester Bed & Biscuit and Brooke Rodgers assumes no knowledge of modifications, deletions, and/or additions to the Client's information and/or the dog(s) information provided, without expressed verbal or written notification from Client. Manchester Bed & Biscuit will provide dog care services as approved and set forth in the Client's Client Form on or after the date of this Agreement, unless otherwise notified.
15. Client authorizes the use of dog(s) pictures on website, social media and/or marketing materials for promotional purposes.
16. Client authorizes this Agreement to be valid approval for services so as to permit Manchester Bed & Biscuit to accept all future in person, telephone, online, mail or email reservations and provide services without additional signed contracts or written authorizations.
17. The Term of this Agreement apply to all dogs owned by the Client, including any and all dogs that the customer obtains on or after the date this document was signed.

I have read the above terms and conditions as outlined in this Agreement. I know, understand, and agree to all terms stated above.

Print Client Name

Date

Client Signature